

City of Sherman – Online Account Registration

Registering with the City of Sherman online bill pay application will give you account access 24/7! You will be able to view your billings, payments and consumption history. And, you may pay your account online via Master Card, Visa or Discover (maximum online payment amount is \$1,000).

To get started, click on the Online Payments Link at www.cityofsherman.com. Click Continue to Login, Customer & Utility Services. Follow the instructions detailed below.

Utility Service x Sherman, TX - Municipal x

municipalonlinepayments.com/shermantx/utilities

EMoney EMoney2 FacilityDude ESS FlowDar Paymentus PUC State & Local Gov TaxID Water Districts Map CivicPlus S1 Herald Democrat KXII KTEN

Sherman Accounts Receivable Building Projects Customer & Utility Services Register ← Click Register

Sherman, TX / Customer & Utility Services

Customer & Utility Services Home

Quick Pay (no login required)

Just need to pay your bill? Use Quick Pay. No login necessary. You'll need your **account number** and **last payment amount**.

Quick Pay →

Login to Account Management

Login (or Register) to access the following features:

- View account detail
 - Transaction history
 - Address info
 - Account info
 - Consumption history
- Pay your bill
 - Pay multiple bills in one payment
 - Save credit card for future payments
- Sign up for e-Billing
- Manage multiple accounts
- Submit service requests

Login →

Online Services

- Customer & Utility Services Home
- Quick Pay
- Manage Accounts
- Sign up for e-Billing

Need Help?

- Submit Service Request
- Contact Us
- 903-892-7237

Announcement

ATTENTION ONLINE BILL PAY CUSTOMERS: The maximum amount allowed for credit card payments is \$1,000. For payments exceeding this amount, please refer to Payment

Enter the required information and click Create Member.

You will receive an email with a link to activate your registration.

Your registration is complete!

You are ready to login and add your utility account(s).

Sherman Accounts Receivable Building Projects Customer & Utility Services

Sherman, TX / Member Registration

Member Registration

Already a member? [Login](#)

Email *

Name *

Phone Number

Password *

Confirm Password *

Add Account

Account Number *

Please include all dashes. For example 101-0101-01. New Accounts - if no payment has been made, enter \$0.00 as the last payment amount. For new residential accounts, if an install fee has been credited to your account you may need to enter \$50.00 as the last payment amount (\$30.00 for transferred service). Existing Accounts - Enter the last payment amount minus any convenience fee paid.

Last Payment Amount *

Add Account

Cancel

Enter your email address and password at the Login screen. Please note: the password field is case sensitive.

Enter your utility account number with dashes, found in the upper right hand corner of your statement.

Enter the last payment amount (do not include the \$1.25 convenience fee if payment was made via credit card).

Click Add Account.

Repeat above steps to add additional accounts.

You are done!

Important Information:

To change your email address or password, click **Member Profile** located on the top menu bar.

To Add and Remove utility accounts from your registration, click Manage Accounts located in the right navigation.

Need additional assistance? Call the Customer & Utility Services Dept at 903-892-7237.

Online Services

- [Customer & Utility Services Home](#)
- [Manage Accounts](#)
- [Sign up for e-Billing](#)

Need Help?

- [Submit Service Request](#)
- [Contact Us](#)
- 903-892-7237

Announcement

ATTENTION ONLINE BILL PAY CUSTOMERS: The maximum amount allowed for credit card payments is \$1,000. For payments exceeding this amount, please refer to [Payment Options](#) for a complete listing of available options.

Important Note: If service has been terminated for non-payment, you must contact the Customer & Utility Services Department at 903-892-7237 to restore service.

Office Hours: Monday - Friday
7:45am to 5pm.

Online Service Requests require a minimum of three (3) business days for processing.